

Library Director's Report

April 3, 2025

Did you know? There's a secret apartment inside the New York Public Library's main branch where the superintendent used to live!

Total Checkouts

	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	FY Total
2022-23	10,558	11,434	9,671	10,321	9,780	9,375	11,382	9,398	10,373	8,939	9,627	9,756	120,614
2023-24*	10,495	11,293	9,473	9,687	9,579	9,865	10,639	9,311	10,520	9,726	10,096	9,664	120,348
2024-25	10,268	9,862	8,958	9,648	9,778	9,579	10,132	9,798	11,210				89,233
% change	-2.2%	-12.7%	-5.4%	-0.4%	2.1%	-2.9%	-4.8%	5.2%	6.6%				-25.9%

E-book only Checkouts

	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	FY Total
2022-23	2,190	2,288	1,634	2,201	2,244	2,178	2,469	1,986	2,159	1,977	2,063	1,979	25,368
2023-24*	2,320	2,401	2,115	2,229	2,078	2,241	2,555	2,287	2,491	2,513	2,408	2,325	27,963
2024-25	2,754	2,590	2,355	2,387	2,650	2,770	3,048	2,864	3,282				24,695
% change	18.7%	7.9%	11.3%	7.1%	27.5%	23.6%	19.1%	25.2%	31.8%				-11.7%

Public Computer and Wi-Fi Sessions

	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	FY Total
2022-23	1,431	1,793	1,350	1,158	1,248	1,146	1,402	1,366	1,651	1,751	2,054	1,657	18,007
2023-24*	1,551	1,568	1,248	1,664	1,541	1,426	1,189	2,376	3,471	3,145	2,729	2,222	24,400
2024-25	2,159	2,404	2,228	2,761	2,877	2,536	2,832	2,736					
% change	32.9%	53.3%	78.5%	65.9%	86.7%	77.8%	138.2%	15.2%					-%

Visits

	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	FY Total
2022-23	6,978	7,797	6,688	6,175	5,334	5,419	6,018	5,485	6,478	6,745	7,101	8,179	78,397
2023-24*	7,870	8,336	7,747	6,067	6,061	6,163	5,542	6,285	8,267	7,282	7,464	7,540	84,624
2024-25	7,223	7,438	6,496	7,572	6,388	5,842	6,892	6,055	7,162				61,068
% change	-8.22%	-10.8%	-16.1%	24.8%	5.4%	-5.2%	24.4%	-3.7%	-13.4%				-27.8%

WiFi Hotspot Checkouts

	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	FY Total
2023-24	n/a	n/a	n/a	123	24	28	24	26	34	26	32	35	352
2024-25	21	19	20	25	61	23	23	24	23				239
% change	n/a	n/a	n/a	-79.7%	154.2%	-17.9%	-4.2%	-7.7%	-32.4%				-32.1%

*From Feb – Aug 2024, library operations were significantly impacted by construction that closed study rooms and a leak that reduce access to the collections.

WCCLS Activities

- WCCLS continues the work with the Funding and Governance study, this month we focused on service boundaries and how libraries utilize this information.
- BI Launchpad (report running software) will be replaced with Tableau by the end of April. This move will limit the number of log ins that each library receives, will consolidate some reports, and increase the functionality of the presented data. Training has been set up for early April.

Library Activities

Adult Services & Youth Services

- Welcomed 85 participants at our Carnaval celebration. People enjoyed learning about the Brazilian carnival and how it differs from Mardi Gras and Portland's celebrations. We all loved trying traditional Brazilian snacks, for which we collaborated with the Kitanda Coffee shop.
- During Spring Break, we saw an increase of attendance for storytime, with 17 kids and 14 adults learning about and making a Koala craft out of cardboard tubes.
- Data usage for the 34 hot spots averaged 80.84GB for the month.
- Circulated 13 Chromebooks and averaged 146 sessions, with a total usage of 678.99 hours.
- Bilingual IRS representatives assisted 25 patrons with the filing of their taxes. We were the site that received the most support within this state program.
- We have a volunteer leading Zumba classes. Participation has remained steady, with new and returning attendees each week.
- Two computers from the public area were transferred to the Teen's area so that teens, like kids and adults, could use computers in their respective locations.



Outreach and Volunteer Services

- **461.1** volunteer hours for the month of March.
- Onboarded 5 new volunteers for the month of March.
- Attended Free Orchards Math and Science Night on 3/15, interacted with a total of 50 kids and adults.
- Hosted a Cornelius Elementary class (33 kids) for STEM field trip on, learned about and made Oobleck.
- Attended NAMS Career Day on 3/20 interacted with a total of 58 students and teachers.

Administration

- The City offered a hands-on Fire Extinguisher training, 4 library staff participated.
- All City department heads, and City Council met with a consultant to work on a strategic plan for the next 3 years. Staff will work on the goals and objects at future meetings.
- IMLS funding has been impacted, and staff have now been placed on administrative leave. This means that libraries and museums will no longer be able to contact IMLS for updates about the funding they rely on. Work on processing 2025 grants and 2026 applications has ceased entirely, and the status of previously awarded grants is now unclear.

• Program/Event Photos



Bookmobile Wrap is showing need of attention due to being parked outdoors under all weather conditions. Will be evaluated for repair.



Outreach

Outreach attending an outreach event at a local elementary school leading an Oobleck activity in the Drake Learning Center



Brazilian Carnival Program with over 80 attendees



City Department Managers and City Council Strategic Planning

Volunteer leading 3D printed key chain program for teens



Chocolate Candy Making in the DLC



Weekly Tech Help with the support of volunteers

Geometric Shapes Art in the DLC with the support of staff and volunteers